



MINISTRY OF INTERNAL AFFAIRS



PUBLIC STATEMENT

4th-October-2024

TEMPORARY EXEMPTION FROM TRAVEL AUTHORIZATION LETTER

Due to an ongoing e-immigration system upgrade (URL: www.visas.immigration.go.ug), travelers are currently unable to access online Visa services.

As a temporary measure to minimize travel disruptions, airlines have been informed to allow travelers heading to Uganda to board without prior e-Visa approval. Upon arrival, the Directorate of Citizenship and Immigration Control will facilitate the issuance of visas.

Please note that this exemption is **temporary**, effective until our e-Visa system is restored.

Travelers are still required to meet all standard visa requirements and provide necessary documentation upon arrival.

PUBLIC RELATIONS OFFICE

For More details and to report such incidences, please contact the Ministry of Internal Affairs Public Relations Office on mail, info@immigration.go.ug and on our X (Formerly Twitter): @mia_uga and @DCICUg and Phone Number +256417102600